

### **Simon Hirst-Marsden**

The ACE Global Energy (AGE) claims team is led by Simon Hirst-Marsden who has more than 20 years experience in dealing with direct energy business. Simon is based in AGE's London headquarters and co-ordinates the activities of our energy claims experts based throughout the world but, specifically, in the two other regional centres.

The AGE dedicated energy claims team was formed at the same time as ACE Global Energy itself. The London team together has more than 50 years experience in the energy sector and has worked in both the company and Lloyd's environment. They have specific expertise in both onshore and offshore losses, together with associated liabilities.

Simon has previously spent 15 years working at Lloyd's Claims Office working in all aspects of Marine insurance but specialising in Energy and Liability risks. Since leaving LCO Simon has managed the Energy and Liability claims teams for both Commercial Union and the Marlborough syndicate at Lloyd's.

AGE seeks to provide a consistent level of claims service throughout the entire network and the London headquarters is able to co-ordinate these activities to ensure that the right expertise and the right ACE office is brought in to assist wherever necessary. The claims team also seeks to actively manage and co-ordinate outside experts such as adjusters, accountants and lawyers, etc, to ensure prompt and accurate adjustment of losses in order to minimise the impact of a loss on your business.